

Infopoint's free phone Help Points make it easy for your customers to contact a range of services at the touch of a button, saving you time, money and improving convenience and access to services.

The Multi-Line Help Point is the newest in the range and can store up to 80 pre-programmed telephone numbers. The larger size of this particular unit allows additional information to be included on the unit, for example a local area map, a transport route map and detailed information about local services. Ideal for large areas.



Unit details

Wall mounted, with a front-mounted handset, a full numeric keypad (with silicone rubber buttons) plus a single metal push-button. The keypad cannot be used to dial numbers directly. To make a call, users simply locate the service or information provider they wish to call using the directory listing and then enter the two-digit speed-dial number listed to connect. After a call has been connected, the keypad can be used in the normal way to activate touch-tone services etc. This unit also has volume up and down buttons as part of the keypad.

Benefits

- User-friendly - designed to ensure ease of use for everyone
- One-Stop-Shop for information
- Save hours of staff time
- Save £100's on phone bills
- Partnership Working in Practice: Partner organisations can deliver their services through your Help Points
- Services tailored down to individual site location/locality level
- Vandal resistant
- Enhances customer experience

Technical specification

Physical characteristics	
Casing material	Mild steel or stainless steel
Handset material	Cycloy (2850) with stainless steel spiral cord
Dimensions	870mmH / 905mmW / 100mm D
Operational requirements	
Systems	Analogue Public Switched Telephone Network (PSTN) Private Automatic Branch Exchange (PABX) GSM network
Product features	
Power supply	100% telephone line powered (not GSM units)
Hookswitch	Electronic/magnetic with no visible moving parts
Handset	Suitable for inductive coupling to Hearing Aids having a 'T' switch position. Tested to ETS 300-381
SMART technology	SMART stands for Self Monitoring and Reporting Telephone offering advanced features including remote programming, fault monitoring and call logging, all carried out by Infopoint.

